

The '?' and 'Validity Unknown' signature marker as per the example below means that your PDF reader does not trust the root certificate the document was signed with.



Dependent on which version of Adobe reader you have.

For Adobe reader version 6.0 (signatures work, but not well) do the following:

- Open the PDF report
- Click on the signature marker located at the top left hand corner of the PDF
- Click on Signature Properties
- Click Trust Identity
- Click OK to the confirmations that appear

For version 8.0 do the following:

- Open the PDF report.
- Click on the signature marker located at the top left hand corner of the PDF
- Click on Signature Properties
- Click Show Certificate
- Click on the trust tab
- Select the root certificate from the tab on the left
- Click Add to trusted Identities
- Then click OK to add the certificate

When you re-open the PDF the 'trust' will now be to a trusted root and the signature marker is 'ticked', as below.

